# A Strategic Partner to Your Catholic Mission









Health Solutions • Retirement Solutions Risk Solutions • Consulting Solutions



### **Table of Contents**





# Mission

# WE ARE YOUR STRATEGIC PARTNER IN SOLVING PROBLEMS

We are a trusted partner for Catholic organizations, offering comprehensive solutions designed to match their unique needs.

Our mission and long history are rooted in a deep understanding of the Church. Driven by shared values and a commitment to providing expert support, we address the various operational and strategic challenges faced by religious organizations.

Our purpose is to be the first call for help, offering trusted, mission-centered solutions across health benefits, retirement plans, risk management, and consulting.



# History

Founded in 1960 by Brother Joel Damian, FSC, Christian Brothers Services (CBS) began as a mutual cooperative purchasing group for Chicago area high schools run by the De La Salle Christian Brothers. Under Brother Damian's leadership, the Brothers realized they could purchase broader insurance coverage at significantly reduced prices by pooling the financial resources and risk exposures of the schools, providing greater financial strength to both the congregation and the individual institutions.

Over time, Christian Brothers Services has grown to fund a variety of programs for Catholic congregations, organizations, schools, and dioceses in the United States. CBS continues to pool resources for such organizations, resulting in increased purchasing power, superior coverage at reduced rates, all while avoiding the large cost fluctuations most other purchasers face. This approach allows Christian Brothers Services to offer member organizations more flexibility and greater benefits choices.







Finding affordable health and well-being benefits can be a challenge for religious organizations that do not have the resources of giant corporations. Christian Brothers Services works with all sizes of Catholic organizations, including schools, parishes, dioceses, and more, delivering comprehensive, cost-effective benefit plans that meet the unique needs of their lay employees and religious. We work with best-in-class networks and vendor partners to provide the highest quality benefits to ensure optimal health and well-being, allowing our members to focus on their mission.

#### → Medical

We offer comprehensive benefits, including preventive care, at a variety of deductible and copay levels. Our care management programs ensure employees receive quality care while reducing costs for organizations.

#### **Prescription Drug**

All Christian Brothers Services medical plans include prescription drug coverage with broad access to retail pharmacies nationwide and mail-order pharmacies with long-term home delivery and clinical management programs for cost savings and convenience.

#### Flexible Spending Account (FSA)

Employers can also sponsor a FSA program with any of our medical plans so employees can set aside pre-tax earnings for specific healthcare expenses.

#### Dental and Vision

Our dental plan provides comprehensive coverage — including preventive, basic, and major dental care — as well as flexibility in choosing the dental provider. Orthodontia coverage is optional to allow organizations to balance costs and coverage for their specific groups. The vision plan helps cover the costs of exams, lenses, and frames and allows members to choose their providers.

#### $(\rightarrow)$

#### Life

Group life benefits, including accidental death and dismemberment benefits, are available for eligible employees. Coverage options include multiples of salary (up to \$150,000) or fixed amounts per employee.

#### Disability

Disability benefits, both short-term and long-term, provide protection for employees in the event of disability. Benefits are based on a percentage of the employee's salary.



# → Your Partner in Health Solutions

Meeting the unique needs of religious organizations for decades, the Christian Brothers Employee Benefit Trust knows how to deliver healthcare programs designed to keep your employees healthy and your administration happy. We are here to be your strategic partner in healthcare solutions. We work with all types and sizes of customers, including schools and universities, parishes, dioceses, volunteer organizations, charitable organizations, thrift stores, nursing homes, and more.



# → Employee Benefit Trust (EBT)

#### **Services for Employers:**

- Plan design flexibility to fit your needs
- Flexible group enrollment
- Education and presentations for your organization
- Digital communication tools and resources
- Personalized support

#### **Services for Members:**

- Experienced customer care team
- · Annual health screenings
- Best-in-class networks and vendors
- Broad range of health and wellness programs
- Easy access to telehealth, mental health and behavioral health services
- Online portal for Explanation of Benefits, claim inquiries and coverage questions
- Contemporary claims processing system for timely benefit payments



# Religious Medical Trust (RMT)

Since 1967, the Religious Medical Trust (RMT) has been offering comprehensive medical coverage, using best-in-class networks and vendor partners, to support religious institutes throughout the United States and abroad.

The RMT has a number of programs designed to meet the varied needs of the religious. We work with you to manage costs while optimizing your healthcare options including Medicare coverage, providing benefits and services designed to deliver peace of mind and ease of use.

#### **How it works:**

- Organizations choose among plan options to allow them to tailor coverage and cost
- Coverage is for the entire group for the entire year.
- The trust pays providers directly and consolidates any costs due from the organization in a monthly bill for the organizations.



LARGE or small we work with ALL size organizations >99.5%
ACCURACY
in claims processing

Covering
OVER 50,0000
INDIVIDUALS

>97%
of calls rated as high
quality, superior
service

>99% CLIENT RETENTION

>93% OF CLAIMS
turnaround in
LESS THAN
15 DAYS



Christian Brothers Services is an exceptional organization that goes above and beyond our expectations in its product and service offerings. Everyone we have contacted has been very responsive and knowledgeable, and we have enjoyed excellent customer service. We are very appreciative of walking alongside an organization that understands our Catholic identity and supports our growth.

- Carlos Quintanilla, CFO, Emmaus Catholic Hospice



Retirement Solutions Risk Solutions Consulting Solutions





When employees devote their careers to furthering your organization's mission, you want to give something back when it comes time for them to retire. Christian Brothers Services offers a wide range of designated church retirement plans to help employees follow retirement planning best practices and meet their retirement goals. Our retirement experts offer guidance on creating, managing, and optimizing retirement plans to ensure employees feel cared for.

#### → Defined Contribution **Plans**

Christian Brothers Retirement Solutions offers 403(b) and 401(k) retirement savings plans specifically designed for Catholic Church employers. These plans allow employees to save for retirement with pre-tax money, reducing their current tax burden. Alternatively, the plans allow employees to make Roth after-tax contributions. These contributions are made with after-tax dollars but they grow tax-free and can be withdrawn tax- and penalty-free, if certain conditions are met.

#### What sets our plans apart:

Instead of hidden fees buried in investment expenses, we charge clear, direct fees ("hard dollars") for our administrative services. This approach gives you a better understanding of the true cost of your plan and can result in lower overall expenses.

Employers have the flexibility to contribute through matching or discretionary contributions, although contributions are not mandatory (except in a safe-harbor plan), and they can customize eligibility and vesting options. (Employee contributions are always fully vested, while employer contributions are subject to a vesting schedule.)

Employees of member organizations can choose from a variety of investment options, including Catholic Socially Screened Funds, that are focused on social responsibility.

Our defined contribution plans can be delivered via a streamlined, bundled approach that removes any administrative burdens from organizations or via an unbundled option that provides flexibility for larger organizations.

#### **A Turnkey Approach**

Our turnkey approach ensures that all administrative services are seamlessly integrated. This comprehensive package includes daily valued record-keeping, online access for both employers and employees, online quarterly benefit statements, communication materials, onsite meetings, compliance with all legal requirements, and access to Fidelity's investment professionals. With this plan, some employers may be subject to non-discrimination testing. Christian Brothers Services can advise on how to avoid testing or can complete the required testing for an additional fee.

#### $(\rightarrow)$

#### **Defined Benefit Plan**

Our defined benefit plan is a great complement to our defined contribution plans and offers employees a balanced and secure financial future. Delivering the security and stability of a traditional pension, this plan ensures employees' financial futures are well-protected without straining employers' budgets.

#### **Advantages of the CBERP**

The Christian Brothers Employee
Retirement Plan (CBERP) delivers reliable
income to employees from retirement
through the remainder of their lives.
Employer-funded benefits are calculated
using a formula that considers several
factors. There are several benefits to the
CBERP for both employers and their
employees, including:

- Economies of scale: The CBERP has covered more than 30,000 members since 1964, so organizations benefit from the cost efficiencies of a large plan.
- Efficient asset management: With over \$1 billion in assets, the CBERP enjoys lower administrative and investment expenses than a single-employer plan. The plan's scale also allows for alternative investment opportunities.
- ERISA exemption: As a designated church plan, the CBERP is exempt from the stringent regulations of the Employee Retirement Income Security Act, while still mirroring beneficial provisions and reducing administrative burdens.

- Flexible contribution levels: The CBERP offers many contribution levels, allowing employers to choose contributions that meet their budget. They can also adjust these levels over time.
- Expert administration: Our team handles the plan administration, lifting the burden from employers with countless other responsibilities.
- Employee resources: The Christian
  Brothers Services website includes a
  retirement calculator, enabling members to
  perform their own projections and plan for
  retirement with confidence.

#### Merging a Defined Benefit Plan with the CBERP

Though defined benefit plans are excellent for providing long-term security, the cost and complexity of administering these plans is daunting. Many Catholic employers choose to merge their current or frozen defined benefit plan with the CBERP, removing the burden from overworked teams and unlocking the potential for greater cost savings.

If you are considering merging your active or frozen defined benefit plan with the CBERP, our team will conduct a comprehensive analysis to determine if a merger is the right choice for your organization. If a merger is suitable, we will guide you through the transition and provide on-site support to communicate changes to your employees.

OVER 1,000 CATHOLIC CHURCH EMPLOYERS

OVER 40,000 MFMRFRS

RESPONSIBLE FOR OVER \$2 BILLION IN ASSETS

MORE THAN
20 PARTICIPATING
DIOCESES

NO LOADS OR TRANSACTION FEES

in our 403(b)/ 401(k) plans NO MINIMUM NUMBER OF MEMBERS

44

Many organizations talk about their values and being mission driven. Christian Brothers is one that really walks the talk. They are the only organization that I have ever worked with in my professional career where they are completely committed to being proactive and being preventative.

- Mark Kuhn, Retired Chief Investment Officer, Congregation of St. Joseph



**Review all our Comprehensive Solutions for Catholic Organizations** 

Health Solutions Risk Solutions Consulting Solutions





Christian Brothers Services offers expertly crafted property and casualty programs that provide broad coverages and limits to meet the unique needs of Catholic organizations. Our expert team guides you in selecting the best coverage for your organization, and we offer free risk control services to help you build a safety-conscious workforce and safeguard the mission of your ministry.

Explore a comprehensive range of risk coverage options tailored to safeguard your organization with customized solutions and expert support.

#### **Property**

- Boiler and Machinery
- Building and Contents
- Builders Risk
- Business Interruption / Extra Expense / Tuition Fees
- Crime / Employee Fidelity
- Earthquake
- Electronic Data Processing
- Fine Arts
- Flood
- · Personal Effects of Religious

#### **Casualty**

- Advertising
- Athletic Participation
- Care, Custody and Control
- Communicable Disease Liability
- Contractual Liability

- Employee Benefits
- **Employment Practices**

- · Errors and Omissions
- Fire Legal
- Host and Dram Shop
- Intellectual Property
- Contractual Liability
   Data Privacy Liability
   Directors and Officers
   Drone Liability
   Educators Legal Liability
   Employed Popofits
   Limited Pollution Liability for Teaching/Research Laborato
   Network/Internet Liability
   Personal Injury
   Premises Medical Payments Limited Pollution Liability for Teaching/Research Laboratories

  - Products/Completed Operations

#### **Auto**

- **Auto Liability**
- Garage Keepers Legal Liability
- Medical Payments
- No-Fault
- Physical Damage
- Rental

- Towing/Disablement and/or Roadside Service Assistance
- Uninsured/Underinsured
- Coverage extensions include Non-Owned, Leased, Hired, or **Borrowed Vehicles**

#### **Student Accident**

- Medical payments for student injuries
- · Includes travel to and from school, field trips, and religious retreats
- Catastrophic coverage

#### **Workers' Compensation**

- Employer's Liability
- Statutory coverage required by the state for employees and volunteers

#### **Claims Administration**

We offer several options for reporting claims and our team will guide you through the entire process to ensure your assets and interests are protected.

#### → Risk Control Programs

Though organizations cannot eliminate workplace risks, they can reduce them. Members of our Risk Pooling Trust have access to free risk control programs that were built to help organizations mitigate property losses and liability claims. Our training programs are customizable and resources can be effortlessly shared with employees to promote safe workplace practices.

#### **On-Demand Online Training Modules**

Members can access a library of more than 300 free online training modules that aim to educate employees on ways to reduce accidents and losses. These comprehensive modules cover risk management, safety, child abuse prevention, and human resources. Each module ends with a brief guiz that reinforces key points, and managers can easily track progress and quiz results through our user-friendly platform. Our web-based training provides unmatched convenience, allowing employees to learn anytime, anywhere, and participants can download a certificate of achievement for their records upon completion.

#### **Cybersecurity Training and Resources**

In response to the growing complexity of cyberattacks, we now offer targeted online cyber training modules along with a Cyber Security Toolkit. These resources can help managers, supervisors, and employees with the skills needed to defend themselves and their organization against cybersecurity threats like ransomware attacks and phishing scams.

#### **Real-Time Virtual Training**

In addition to offering on-demand training modules, the advisors at Christian Brothers Services frequently host live virtual training programs. These sessions cover a wide range of topics and are offered at no cost to members.

#### **Wehinars**

Christian Brothers Risk Solutions offers free ondemand and live webinars led by experts in their areas of expertise. Topics include property protection, liability mitigation, fleet safety, child abuse prevention, and workers' compensation risk reduction strategies. Our webinars are interactive and provide valuable risk-reduction strategies and compliance insights.

#### **Newsletters and Toolkits**

Our Risk Factor newsletter provides members with key insights and downloadable resources on various risk management topics. The resource section in the members section of our website includes toolkits covering areas like driver monitoring, slip and fall prevention, safety communication, and cybersecurity.



### → Free Risk Control Programs by Topic

#### **Liability Risk Management Programs**

- Federal legal review of employment handbook
- Legal consultation for employment advice
- Risk management assessment of policies and procedures
- Training sessions
  - Child abuse prevention
  - Employee evaluations
  - Employment file development
  - Employee reprimanding/warning/coaching
  - Harassment and discrimination awareness
  - · Managing allegations of employment wrongdoing

#### Workers' Compensation Risk Management Programs

- Required state statutory coverage for employees and volunteers
- Assess workers' compensation policies to identify and address risks
- Aging game plan includes pre-shift employee stretches to prevent injuries
- Assist in developing orientation programs and return-towork strategies
- Offer customized training on accident investigation, ergonomics, dietary safety, back injury prevention, OSHA compliance, general safety, nursing exposures, and slip, trip, and fall prevention.

#### **Property Risk Management Programs**

- Customized training: self-inspection hazard identification
- Customized training: self-inspection program development
- Property inspection: fire hazards
- Property inspection: slip, trip, and fall hazards
- Risk management assessment of formal policies and programs

#### **Additional Risk Solutions Resources**

- · Athletic liability coaches' best practices handbook
- Boiler Machinery: a guide to preventative maintenance
- Child abuse prevention resources
- Emergency operations plan
- Employment law sample handbook
- Ministry Infection Control and Prevention Guide
- Safety Communication and Awareness 365 Toolkit
- Security Preparedness Resource Toolkit
- · Monitoring of Religious Drivers Toolkit
- Online risk management training platform
- Slip, Trip, Fall Prevention Resource Toolkit
- Cyber Security Toolkit

#### **Vehicle Risk Management Programs**

- Customized driver awareness training
- · Driver motor vehicle record checks
- Fleet program assessment and resources
  - Developing a fleet management policy
  - Assessing your current program's strengths and weaknesses
  - Providing a report with best practices and resources
  - Offering online driver awareness training and fleet risk management modules
  - Offering opportunities for member organizations to obtain Fleet credits
- Religious driver behind the wheel evaluations



Covers nearly 20,000 VFHICI FS

**Protects nearly** S40B IN **PROPERTY VALUES** 

**Provides protection** coverage for more than 10.000 BUILDINGS

Workers' Compensation for nearly

**\$2B IN PAYROLL** 

Assigns over

#### 16,500 **ONLINE RISK** MANAGEMENT/ SAFETY TRAINING **PROGRAMS**

to members, employees and religious members

Conducts over 1,200 BEHIND THE WHEEL DRIVER OBSERVATIONS

for member drivers over the age of 80

Provides accident coverage to nearly

> 82,000 STUDENTS

in more than 200 schools

Conducts over 2,300 MOTOR **VEHICLE RECORDS** ANNUALLY

Provides Workers' Compensation to over

50,000 **EMPLOYEES** 

both religious and lay employees, plus an additional 19,000 volunteers



We have a wonderful relationship with Christian Brothers. I can always pick up the phone and call the claims representative. They're very responsive; they get back to me quickly. They are always on our side. I trust their judgment, and that they are guiding and directing us down the right path.

- Sandra Nail, Felician Sisters



**Review all our Comprehensive Solutions for Catholic Organizations** 

**Health Solutions** Retirement Solutions Consulting Solutions





Our specialized consulting staff works with Catholic organizations and their sponsored ministries in need of assistance with the management of daily operations, allowing leaders to focus on carrying out their mission.

Our consulting services alleviate that burden and provide innovative, customized solutions to the business needs of individual organizations so they can thrive and protect their human and financial resources.



#### **Your Strategic Partner**

Strengthen your financial stability, improve efficiency, and expand mission impact with help from Christian Brothers Services Consulting Solutions.

With nearly 70 years of experience, we understand the unique needs of Catholic organizations. From providing fractional office employees to managing financial and human resources to investment consulting and future planning, we are here to help you operate smoothly and sustainably, while sharing your values. We serve more than 200 Catholic organizations and 150 Catholic schools and their ministries.

#### **Fractional Staffing and Outsourcing**

We provide flexible, fractional staffing to support your organization's unique financial and HR staffing needs. Our services include:

#### • Financial Staffing & Support:

- Supplement your current team or fill open roles
- Accounting and bookkeeping support, including Chief Financial Officer-level assistance if desired

#### • Human Resources Support:

- Assist your in-house HR team or provide an outsourced HR professional
- Flexible options available on a weekly, monthly, or annual basis, tailored to your needs

#### **Investment Consulting**

Our team is responsible for more than \$3.2 billion of domestic and international assets for Catholic organizations and their ministries. As an independent firm, we are beholden only to our clients, and we are solely focused on protecting the integrity and viability of their investments. Our service includes:

- Assisting in the development of investment guidelines and policies
- · Developing asset allocation models
- Reporting on the relationship of investment assets to their respective liabilities
- Conducting investment manager searches and assisting in the selection of managers that meet established investment and social objectives
- Reviewing each manager's service and performance

#### **Accounting and Financial Services**

Our expert team provides skilled, specialized financial and management consulting services that continuously change and evolve in order to effectively serve religious organizations in a dynamic economic and cultural environment. Our specialized services include but are not limited to:

- · Review of finance office operations
- Development of financial systems involving forecasting, budgeting and accounting
- Tax preparation
- Accounting software evaluation
- · Remote/offsite accounting
- Insurance analysis and review, including preparation of insurance specifications and assistance in soliciting insurance brokers
- Ensure organized, clear financial operations and systems are in place

#### **Benefit Program Eligibility**

We help religious organizations maximize government and medical benefits for their members, allowing them to stay mission focused. With experience managing benefits for over 17,000 religious members, we offer:

- **Eligibility Assessments**: Guidance to determine which programs members qualify for
- Flexible Support Options:
  - o Short-term consulting as needed
  - Full outsourcing of benefit enrollments to our experienced team
- Analysis of potential financial impact of expanded participation in various benefits for the individual religious and for the institute

#### **Human Resource Support**

We offer comprehensive support to keep your organization compliant, efficient, and well-resourced:

- Policy & Compliance Review: Ensure policies, benefits, and employment manuals meet compliance standards
- Compensation & Staffing Support: Conduct compensation studies and assist with hiring and staffing updates
- Resource Assessment: Evaluate your current resources to boost efficiency and effectiveness

#### **Property Planning Services**

Our Property Planning Services help address your organization's current and future property needs with support in:

#### • Property Utilization:

- o Studies and analysis for current and future use
- Cost analysis and identification of key change factors
- Exploration of collaboration opportunities

#### • Project Planning & Oversight:

- Development of planning and bidding processes
- Selection and management of architects, engineers, and contractors
- Fiscal controls to manage project budgets

#### • Financing & Strategy:

- Research and evaluation of financing options
- Strategies for property acquisition and disposition

#### Goal Alignment & Marketing:

- Team setup to achieve client objectives
- Alignment of economic and environmental goals
- Marketing plan with timelines and prospective buyer outreach

#### **Catholic School Consulting**

We have partnered with over 3,000 schools, dioceses, parishes, and religious organizations to support their long-term success. Our services help strengthen Catholic education through:

- Leadership & Board Training: Programs to empower effective leadership
- Position Searches: Support in finding qualified staff and leaders
- Marketing & Enrollment: Assistance to boost visibility and enrollment
- **Publications & Resources:** Access to tools that support your mission

#### **Mission Advancement**

Our Mission Advancement services assist churches, dioceses, ministries, and social service organizations with:

- **Fundraising:** Support for annual giving, capital campaigns, major gifts, direct mail, donor management, and more
- Communications: Communication audits, focus groups, speech writing, newsletters, and special events
- Organizational Development: Strategic planning, training, leadership retreats, and professional development
- Stewardship: Guidance on annual giving, feasibility studies, capital campaigns, and donor management

#### **Other Consulting Services**

We help create a comprehensive plan that leverages the organization's resources in a way that prevents their depletion and promotes long-term sustainability, perpetuating its ability to fulfill its mission.

Key focus areas can include:

- Financial sustainability
- Leadership succession planning
- · Strategic planning
- Adaptability

**Reconfiguration Planning** - supports religious organizations in merging smoothly by addressing key areas, including:

- Accounting: Streamlining systems and accounts
- Banking: Centralizing cash management
- Budgeting: Merging budgets efficiently
- Development: Unifying fundraising efforts
- Staffing: Assessing and optimizing roles
- Healthcare: Establishing shared healthcare options
- Insurance: Consolidating policies

- Investments: Centralizing and setting guidelines. We help evaluate assets, develop allocation models, unify policies, provide independent assessments, and assist in selecting managers.
- Legal: Reviewing key documents
- Ministry Obligations: Evaluating contracts
- Properties: Reviewing real estate use

Social Security Reporting: Religious organizations participating in Social Security must report "wages" for their members, paying both the employee and employer portions of FICA tax. Reporting is required regularly, with penalties for late submissions. Consulting Solutions offers a streamlined process to help institutes meet these requirements, enrolling members and paying FICA for them, so they get Medicare/Medicaid when they retire. Our services include:

- Filing W-2 information with the government on behalf of the institute
- Preparing W-2 and 941 forms for institute submission
- Calculating, managing, and processing required tax payments

#### **OUR IMPACT:**

The Sisters of St. Joseph of Lyon-Maine have always been very pleased with the expertise and experience you've provided us over the last 30 years. Like so many religious groups, we have become fewer and have needed to respond differently to our reality. Because of the positive working relationship with you all these years, we made a decision nearly two years ago to outsource most of the work still needing to be done in our finance-business office. You have been providing that service. It is one of the best decisions leadership has ever made!

-Sr. Gilla Dube Provincial, Sisters of St. Joseph of Lyon-Maine

"

Christian Brothers did a great job of looking at what schools need to do to be successful and what are the best practices in schools across the country. And they were able to bring us an awareness of those best practices and what made schools successful.

- Gary Gelo, Diocese of Palm Beach

"

Administer benefits for more than

17,000 RELIGIOUS MEMBERS

We work with

#### OVER 175 RELIGIOUS ORGANIZATIONS

in financial management, investment consulting, and HR services.

Oversee approximately

\$3 BILLION IN CLIENT ASSETS

#### **CONTACT US**

Contact us to discuss how our services can meet your needs.

Christian Brothers Services
1205 Windham Parkway, Romeoville, IL 60446
Phone: 800-652-4873
Email: RelationshipManagement@cbservices.org

Website: www.cbservices.org

**Review all our Comprehensive Solutions for Catholic Organizations** 

<u>Health Solutions</u> <u>Retirement Solutions</u> <u>Risk Solutions</u>

